



#### Blackbaud Partnership

- VolunteerHub is an official Blackbaud Technology Partner
- Integration points
  - Blackbaud CRM
  - The Raiser's Edge, both hosted and on-premises
  - eTapestry
  - Luminate CRM
- Blackbaud customers will benefit from a 360-degree view of constituents





#### Blackbaud Integrations – Blackbaud CRM

- Automatic background synchronization
  - Transparent to the end-user
  - Occurs every 15 minutes
  - No export/import process
- Scope
  - Contact information
  - Timesheets
  - Organization memberships



## Blackbaud Integrations – The Raiser's Edge

- Synchronization via plugin
- Available for on-premises and hosted
- Real-time deduplication as users are synchronized
- Scope
  - Contact information
  - Timesheets





# Blackbaud Integrations – eTapestry

- Automatic background synchronization
  - Transparent to the end-user
  - Occurs every 15 minutes
  - No export/import process
- Scope
  - Contact information
  - Event registration (via contact journal entries)



## Blackbaud Integrations – Luminate CRM

- Automatic background synchronization
  - Transparent to the end-user
  - Occurs every 15 minutes
  - No export/import process
- Scope
  - Contact information
  - Event registration (via volunteer job shifts)